

Case Study



sage Intacct

Symology Ltd



Company Overview

Symology provides a range of integrated software solutions for the management of infrastructure assets, including highways, land and property, bridges and structures, public lighting, and distribution networks. Symology is an SME which started off small in 1983 and has grown in a sustainable manner over the last 38 years. Symology have worked hard to retain the “family ethos” of a small Company despite expanding to over 130 employees and a turnover of nearly £10 million. In 2015, Symology became a fully employee-owned company, with the majority ownership of the company held in a trust whose beneficiaries are all the employees.

Challenges

Symology used to run a spreadsheet based accounting system and at their year end, the accountants pulled everything together to generate the financial statements. itas initially helped Symology move away from their existing system and onto Sage Financials, they were keen to move to a Sage product in order to complement their existing Sage 50 Payroll.

Finance Manager, Nick Calver recalls how moving onto Sage Financials was a big step forward for Symology, **“It allowed us to speed up the year-end closing process and reduce the number crunching with far fewer errors.”** However, with the end of Sage Financials announced, Symology made the decision to migrate to Sage’s newest Cloud accounting solution, Sage Intacct, **“The migration to Sage Intacct went by the numbers and was completed within a month.”**



Industry:

SaaS/Professional Services

Previous Software:

Sage Financials

Results with Sage Intacct:

- Speed up the month end process
- Improved insight and gained a real-time view across the entire business
- A painless migration and implementation from the existing systems
- Improved processes and confidence in the accuracy of financial information

Solution

Initially disappointed by the discontinuation of their previous solution, Symology were quickly impressed by Sage Intacct's extensive capabilities, **"They say one door shuts and another one opens and in this case it was true. With the discontinuation of Sage Financials, it's meant that we can have Sage Intacct, which is a much, much better system, so it's a positive step forward for us."**

Sage Intacct took things to another level for Symology, they benefited from the user friendly functionality and hit the ground running in their new system. **"The superb reporting flexibility offered by Sage Intacct has allowed us to reduce our year end close even further. We have been able to run various standard reports and download into Excel. Transactionally, Sage Intacct operates a logical method of dealing with misinput data which is far simpler to operate than any other system I've come across. The user very quickly gains confidence in the robustness and logical simplicity offered by Intacct."**

Sage Intacct has given Symology real-time visibility of what is happening across their accounts, with the ability to drill down they are able to get into the finer detail. The Managing Director, Mike is reaping the benefits of Sage Intacct. Being able to gain access to **real-time, accurate information quickly**, has been a massive step forward. Instead of waiting for monthly reports, Mike has information readily available, whenever and wherever he needs it.

Partnership

Symology wanted a Sage partner that came recommended to them and having approached Sage, itas was put forward as one of their top partners, **"itas were recommended to us by Sage and our high expectations of them were met in the very first meeting! Since then itas has demonstrated a very high level of professionalism and expertise. The implementation consultants quickly understood our business and the service offered by the support team has been superb. We have absolutely no hesitation in recommending itas to any business looking to install and maintain business systems."**

Nick and the team at Symology felt confident through the Sage Intacct implementation process that someone was always at the end of the phone should they need it, **"If we had any issues, they were always there, on hand. The handover from the projects team to the support team was seamless and done at the right time. It's been an absolutely superb process, everybody knew exactly what they were doing."**

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Nick Calver, Finance Manager